



Spring Grove Area School District

Educational Service Center
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Spring Grove, PA 17362
Web: www.sgasd.org

To Whom It May Concern:

The Spring Grove Area School District sought an alternative to its current print shop configuration to improve print services to its teachers and students.

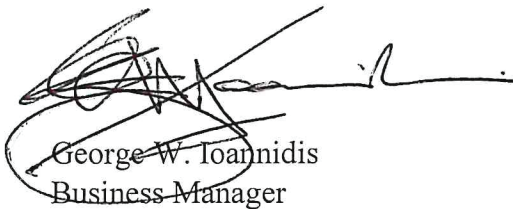
Through the initial meeting, DOCEO Office Solutions showed their commitment to serving their customers (despite the fact that we had yet to sign a contract). Their attention to our needs culminated in a proposal to replace one of our aging assets. Their commitment to make sure we were satisfied with our decision showed from the first review of the physical space to the final installation and training of the new “machine.”

In addition to the financial savings, we experienced an improved production rate and greater satisfaction from our staff. The communication with Mr. Lewis assured us that this initial interaction was not part of just the “honeymoon phase.” It was indicative of the corporate commitment to excellent customer service. Additionally, they are a local company, with local roots, and a local perspective for serving their customers.

I wholeheartedly recommend DOCEO Office Solutions for your copier and print needs.

If you have any questions, please feel free to contact me at (717) 225-4731 extension 3014 or via ioannidg@sgasd.org.

Best regards,



George W. Ioannidis
Business Manager