



528 Garland DR, Carlisle PA 17013  
GrowWithSecond.org 717-243-4571

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To Whom it May Concern,

Since changing our printer and toner contract to Doceo, our church has been able to significantly reduce printing costs, while also increasing the quality of our printed materials. We have been able to produce full color weekly bulletins and monthly newsletters with engaging and high quality graphics for our second family, while decreasing our production cost.

I cannot say enough great things about Doceo and their customer service. A friendly voice is always waiting to greet you when ordering printer refills or when requesting a technician's help. The techs are diligent in assessing the issue and providing a fix in a timely manner (often within the same visit/day).

Doceo is often in contact to check and make sure that you are satisfied with their services and available to facilitate a smooth transition to their services. They also offer to teach staff how to use the machine at any time, which is convenient and great when new employees are added to your team or when staff simply needs a refresher.

I would encourage you to feel confident in Doceo's product, services, and personnel; they truly make the difference.

Blessings,  
Destinee Friskey  
Office Manager  
Second Presbyterian Church