

November 15, 2016

To Whom It May Concern:

Leadership York has been leasing copiers from DOCEO for over 7 years. Three years ago, John Lewis visited to encourage us to upgrade to a new Toshiba color copier. John told us he had researched our past usage and determined that we would be able to increase the quality of our photocopies without unduly increasing the cost.

We are extremely pleased with the quality of our machine – the colors are vibrant and clear. We moved the production of many of our marketing materials in-house at a fraction of the cost with the ability to print just the right number (no waste – another bonus).

As in the past, installation and set-up went quickly and smoothly. We've had few issues where service was needed and those have always been handled promptly and skillfully.

Thank you for helping us advance our mission cost-effectively and professionally.

Sincerely,

Wilda Alessi

Executive Director