



COUNTRY & TOWN BAPTIST CHURCH

LOVING | GROWING | SHARING | SERVING

20 N. Hanover Street
Carlisle, PA 17013

Dear Mr. Shaffer:

I am writing this letter to express our appreciation for your exemplary product and service. I am somewhat new to this office, yet I have heard numerous comments in regard to the differences between the "old" copier and our "new" Doceo.

This multi-function copier is an essential tool for our daily tasks and one of the most frequented locations in our busy office. Thanks to you and your support personnel, it is a *happy place!* In many offices, a simple jam can create chaos and bring work to a standstill, causing backlogs and frustration. This is not the scenario in our office, the Doceo rarely jams and when it does, there are simple guides and directions as to where the jam is and how to clear it.

A perfectly printed product is necessary in an office where numerous publications are created and disseminated weekly. These publications are critical in regularly providing our message to our congregation and community and the Doceo makes that possible each and every week. When problems have occurred, we have appreciated your prompt attention to our issues. Your service personnel have gone above and beyond in their research and attention to our problems.

My last comment, and sometimes the most important comment, is in regard to our cost savings. Doceo provides us with a package that meets our daily needs and provides excellent service at a significantly lower price than our prior printing provider. I would not hesitate to recommend Doceo to other Churches and businesses in our community; job well done Doceo!

Sincerely,

Lyn Hassinger
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