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PHILANTHROPISTS OF THE YEAR Non-Profit of the Year 2012

The Kahlert Foundation, Inc. Sykesville, MD



United Way of Central Maryland

P.O. Box 1382 Westminster, MD 21158 410-848-0644 Center 410-840-7925 Office www.carrollchildcare.com

Laura Becker Doceo Office Solutions 470 Eisenhower Drive Hanover, PA 17331

10 July 2017

Dear Laura,

I wanted to thank you for the great machine and service through Doceo. I am so glad we ended our previous contract and jumped on board with Doceo as our copier company. As I explained when we first met, I worked with John at another non-profit and I knew we would have a great product at an affordable price.

I so appreciate your assistance to buy out the previous contract and make arrangements for the return of the old machine! It was a sigh of relief to hand off the return to you and I was confident all would be taken care of promptly.

The tech on-site the day of delivery is easy to work with and engaged really well with staff and the children. The kids were excited and inquisitive and he was patient and polite and gave one of them an age-appropriate "job." He has answered tech calls and met all our needs promptly.

I welcome any other organization to contact me as a reference for Doceo, their products and customer service. I enjoy talking about a company that makes my job easy and helps my organization be successful without a worry.

Best,

Kara McFalls Executive Director Kara.mcfalls@carrollchildcare.com