



# Carlisle Alliance

CHURCH

Rev. Timothy D. Keller, Senior Pastor  
Rev. Douglas Enck, Assistant Pastor  
Mr. Don Baker, Visitation Pastor

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June 20, 2017

To Whom It May Concern,

In late summer, 2016, a representative from DOCEO walked into our church with a copier/printing proposal. He answered every question we had, and then left us with relevant information for us to present to our Governing Board. I'm quite sure that we tested his patience as we waited for Board approval before proceeding with switching our contract to DOCEO.

DOCEO offered us a deal we couldn't refuse, but little did we know that the "deal" that we were offered was the tip of the iceberg with this company. Their customer service is unparalleled in the business community. They offer a 2 hour window of service repairs, a live body to speak to when we call, and every person that has crossed the threshold of our church has been kind, respectful, thoughtful and knowledgeable. They have gone above and beyond in their support, training, expertise and quality of service.

Making the move from our previous company to DOCEO was one of the best decisions we could have made. We strongly recommend them to anyone seeking a new partnership.

Sincerely,

Carlisle Alliance Church

