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CBY Systems Inc. operates in a very compliance driven industry and as such we need to document our work requiring a lot of copies. We use our copiers and scanners constantly during the workday. If our machines are down, it is lost production and lost revenue for our company.

That is why we are extremely pleased with DOCEO Office Solutions. They earned our business over 10 years ago based on their Service and they have continued to deliver great service even through their tremendous growth. It would be acceptable to expect a decrease in service when they have so many customers now, but they have maintained their philosophy of Service After The Sale. Anyone can sell you a copier but to stand behind your product is a rare find today.

CBY Systems is so impressed that we have expanded our relationship with DOCEO to include all of our equipment needs including faxes and specialty printers with magnetic ink so we can print bank ready checks from our customers paying via "check by phone" specific to our industry.

DOCEO Office Solutions has not merely earned our business once, they CONTINUE TO EARN our business with each and every interaction we have with them.

We consider DOCEO Office Solutions our business consultant not just a vendor since CBY Systems Inc. is a more efficient company because we use DOCEO Office Solutions.

We would highly recommend DOCEO Office Solutions to anyone considering office equipment.

Thank you for all that you do for us.

Sincerely,

Steven H. Gohn
President