



Keystone Chapter

135 Shellyland Road
Manheim, PA 17545-8683

Office: 717-653-8106
Fax: 717-653-6431
abckeystone.org

ABC Legislative Office
800 North Third Street, Suite 407
Harrisburg, PA 17102

Doceo Office Solutions
350 Highland Drive, Suite 100
Lancaster, PA 17554

Dear Jay:

I wanted to let you know that our staff members LOVE our new machines that were procured through your firm! Just a few days ago, as a staff member was getting ready for a meeting, a forgotten document needed to be printed - - on ledger size, in color, collated and stapled. With only a 5-minute warning until meeting start, she retrieved the document in the computer and set it up for printing - - walked over to the printer and it was waiting for her! No messing around, no paper jamming, no trying to figure out settings et al she picked it up and walked into the meeting – no muss and no fuss!

Other staff members have told me that the efficiencies and capabilities of the machine in the West Wing (especially now that it features color printing) have provided them with extra time – no more running to the only color printer in the front office. The two-sided scanning is wonderful as well, and another time-saver. Plus, I haven't heard anyone be stumped with "how do you" and have to play around with controls, as it's very intuitive to operate. (The machine in the apprentice instructor office has given us superb service, too.)

Jay, on behalf of ABC Keystone, many thanks for working with us to spec the correct printers/MFPs for the spaces we needed. You and Christian were very accommodating, even to the point of helping to ensure that our "Toshiba-return-window" was not missed. Whenever we can, we like to do business with our members, and DOCEO was certainly a pleasure to work with! I'd be glad to recommend Doceo to anyone in the MFP/printer market. Thanks again for your assistance.

Sincerely,

A handwritten signature in blue ink that reads 'Cindy Field'.

Cynthia M. Field
Vice President